

# SLENDERPANE

QUALITY HERITAGE SLIMLINE GLASS SOLUTIONS

## Glass & Glazing Federation Guidelines on scratches, blemishes etc

Insulating Glass Units (IGUs) commonly known as “Double Glazing” provide a high standard of vision. The following is a guide to the quality that can be expected.

### How to do a professional check:

- Stand in the room no less than 2 metres away from the IGU and look directly through it.
- For toughened, laminated or coated glasses, stand no less than 3 metres away.
- Do so in natural daylight, but not directly towards the sun and with no visible moisture on the surface of the glass.
- Where it is not possible to stand at the right distance then stand as far away as you can from the IGU.
- Exclude 50mm wide band around edge of the glass from the check.
- Glass must be viewed at 90° to the window.

### What to expect when viewed as described:

Flat, transparent glass including laminated or toughened or coated glass is acceptable if the following are neither obtrusive or bunched:

- bubbles or blisters
- fine scratches not more than 25mm long
- minute particles

The obtrusiveness of blemishes is judged by looking through the glass, not at it, under natural light. It must be understood that the glass used in double glazing is a processed glass and so as a consequence, blemishes are to be expected. Insulating glass units with optical defects such as smears, finger prints or other dirt on the cavity faces of the glass, or extraneous material in the cavity are unacceptable, except in some cases where small particles of desiccant can be seen.

### Special glasses:

Toughened glass may show visual distortions which are accentuated by reflections in double glazing. Such surface colourations and patterns do not indicate a change in physical performance. Laminated glass may have a few more blemishes due to it being made of several layers.

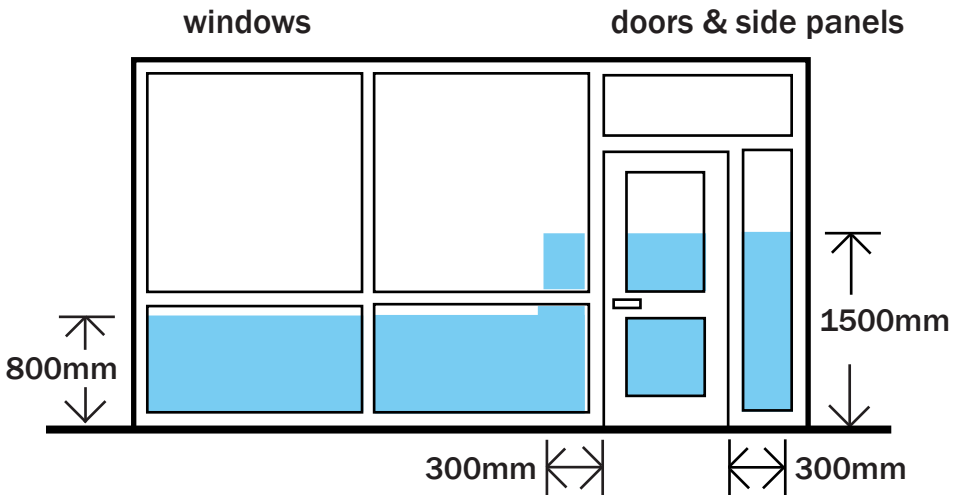
Low emissivity coating may produce transient visual effects. In some lighting conditions the coating may look like a transparent film or produce a haze i.e. a cloudy look to the surface. When light coloured objects such as net curtains are placed close to the glazing, they may look slightly darker.

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The blue shading indicates where toughened glass should be installed.